

About the Grandstream Academy

The Grandstream Academy is a centralized portal for all in-person certification training needs, providing a streamlined training and certification process for our resellers, integrators and installers. The main features of the Academy include:

- Consolidated trainings page for all available in-person trainings around the globe
- Multiple training levels including Certified Specialist, Certified Professional and Certified Expert
- Online testing platform with automatic grading
- Digital training certificates that can be viewed and downloaded at any time
- Marketing kits for tips on how to promote your certification status
- Online certification renewals

Certification Levels



Grandstream Certified Specialist (GCS)

- Intended for those who attend a basic certification training in any product category. This is typically for a half-day training or extensive training webinar without hands-on training.
- This basic level certification is meant to provide high-level knowledge on our products.
- Expiration is after 1 year.



Grandstream Certified Professional (GCP)

- Intended for those who attend an advanced certification training in any product category. This is typically for a full-day training and is a hands-on training with labs, configuration and testing.
- This advanced level covers installations, settings and deployments using our products.
- Expiration is after 1 year.



Grandstream Certified Expert (GCE)

- Intended for those who attend an expert-level certification training in any product category. This is typically for a multi-day training and is a hands-on training with labs, configuration and testing.
- This expert level covers troubleshooting, and handling complex installations and deployments using our products.
- Expiration is after 2 years.

To be eligible for a GCP or GCE training the individual must first pass the exam for the certification level prior. For example, those interested in attending a GCP training on Grandstream UC Solutions must first attend and pass the exam for the GCS training on UC Solutions.